




January
2024



THANK YOU

Thank you to all our Residents that attended our Resident Appreciation Event on 12/15/2023 ! We all had a great time! BIG shout out to our Grinch and Santa!




Happy New Year

Our office will be closed on Monday January 1, 2024 in observance of the New Year Holiday. We will reopen at 10:00 am on Tuesday, January 2, 2024



MAINTENANCE TIP : Plunging the Toilet

1. If the toilet is overflowing or leaking, turn off the water supply located behind the toilet.
2. If you have a clog, plunge first before calling maintenance. Tilt the plunger at a 45 degree angle when plunging. Do a push and pull action to dis-lodge the clog.
3. Plunge 15-20 times to loosen the clog.



Office Hours
Monday-Friday
10am-4pm
Closed Saturday & Sunday

Telephone
330-385-4047

Email
ktanner@heightsmanorapartments.com
pcriss@heightsmanorapartments.com
mstewart@heightsmanorapartments.com


Maintenance
NON-EMERGENCY
330-385-4047
EMERGENCY
330-853-8626

Heights Manor Team

Resident Managers
Kathy Tanner
Paula Criss

Maintenance Manager
Mark Stewart

Maintenance Team
Tammie Hill
Charles Keyes



NLHA's Education Fund is currently accepting applications for its scholarship program. Federally assisted residents (Section 8 PBRA, PBVs, Vouchers, RAD, Tax Credit) are eligible to apply for one of four different awards. High school seniors, current undergraduates, non-traditional students, and those seeking a technical/vocational degree are encouraged to apply. . How do I begin the application process? A. You will need to create a user name and password at <https://nlhascholars.communityforce.com> then select the scholarship you wish to apply for. You should complete the online application and short answer including any essays or other information requested (you may want to do this in Word and cut and paste into the online document) as well as electronically request the third -party confirmation of residency in federally subsidized housing and any recommendation letter or academic transcript. When you make your request, you have any opportunity to provide any personalized message to your contact. **DO NOT EMAIL YOURSELF THE REQUEST**, it must be a third party relevant to the request.

